Jennifer Schmidt

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EDUCATION

Arizona State University   Expected May 2019
Bachelor of Arts, Organizational Leadership
Joliet Junior College   2013
Associate of Applied Science in Child Development
DePaul University   June 2011
English as a Second Language Certificate

WORK EXPERIENCE

Starbucks Concord, CA; Naperville, IL   April 2016-Current
Shift Supervisor   Jan. 2017-Present
- Strong ability to work in a fast-paced environment
- Managed multiple breaks in a timely manner without interrupting customers
- Handled cash in addition to improving sales by promoting excess products (example: bananas)
- Inventory management
- Improved workplace moral by handling conflicts to allow for a smooth shift
- Manages up to 9 baristas during the busiest time of the day
- Certified Barista Trainer

Barista   April 2016
- Strong ability to work in a fast paced environment
- Proven adaptability to changing demands
- Establishing lasting rapport with customers

International House World Organization Chicago, IL   Aug. 2011-July 2012
ESL Teacher in Ukraine
- Taught English to native Russian speakers
- Classroom environment
- Created original curriculums including lessons, tests, and activities
- Developed an English club, kids club and women's small group.
  Tutored students for IELTS exam

VOLUNTEER EXPERIENCES

International House World Organization
- Volunteer English Teacher in Ukraine, Summer of 2015

Church of the Nazarene
- Former Co-Leader of a 6th and 7th grade girls youth on Wednesday night
- Current small group leader for 6th and 7th grade girls on Sunday mornings

ACHIEVEMENTS

- Starbucks Partner of the Quarter (Jan 2017, Oct 2018)

ADDITIONAL SKILLS

- Basic Understanding of Microsoft Word, Microsoft PowerPoint and Microsoft Excel
- Project Management Course